Can Al Help Courts be Fair and Just? Unlocking the Positive Effects of Justice on Economic Development

> Daniel L. Chen Institute for Advanced Study in Toulouse

Roadmap

- AI to understand, diagnose, and address injustice
- Sconomic impacts of judicial state capacity
 - **9** Physical capital (digital infrastructure)
 - Human capital (training)

AMICUS (Analytical Metrics for Informed Courtroom Understanding & Strategy)



We run law and development RCTs through relationships with government partners who link legal cases to downstream effects for individuals and firms.



• Recent innovations have opened up new opportunities for delivery of justice

- Increasingly digitized large-scale datasets
- ML applications to produce interpretable data from unstructured text
- Predictive models of decision-making to better understand biases and address them with digital interfaces

Ramos-Maqueda and Chen, World Development R&R



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Recommending Actions to Each Other



oTreeJustice

OR, AS MANAGEMENT TOOL, OBSERVING REGRESSIONS THAT THEY RUN

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OR, AS MANAGEMENT TOOL, OBSERVING REGRESSIONS THAT THEY RUN

E-Justice Innovations

WhatsApp access to virtual courts



Uber-ization of case backlog



Apps for missing cases



Open access legal search engines



Human-Centric

Personalized case-based teaching



Predicted self

Asylum Case Predictor

Home | About

State

Select a state

Attorney present?

Yes O No

Nationality

CHINA *

Asylum type

○ Defensive ○ Affirmative

Case Type

O REMOVAL

O ASYLUM ONLY CASE

O DEPORTATION

Building Capacity

Open source no-code tools for

Data entry and decision-support

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Understanding justice needs



Learning best practices

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Increasing recognition-respect

www.oTree.org



Chen, Schonger, and Wickens J Behavioral & Experimental Finance 2016

Economic development & legal institutions are associated



A 20% decrease in case duration is associated with a 10% increase in GDP per capita $_{(\rm Penn \ World \ tables)}$

The Role of Justice in Development I: How Rule of Law Spurs Economic Growth

Economic development & legal institutions are associated



WB Score Enforcing Contracts

A 20% decrease in case duration is associated with a 10% increase in GDP per capita $({\mbox{Penn World tables}})$

The Role of Justice in Development I: How Rule of Law Spurs Economic Growth

- Nation-wide experiment using the first digitized daily court records
 - Developed an algorithm to identify the greatest source of court delays
 - ► T1: provide actionable information
 - T2: + accountability
 - Control: status quo (no information), RCT across all 124 court stations

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Actionable Recommendations



Can AI reduce information frictions

Improve the functioning of courts

Unlock the positive effects of justice on economic development?

AEARCTR-0006228

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Improve the functioning of courts Unlock the positive effects of justice on economic development?

AEARCTR-0006228

Intervention

• First wave sent in February 2019

• Second set of waves from 2021-2023



- Effect size suggests 20 percent impacts
- Compound effects: adjournments for another hearing
 - The mean number of hearings per case is 4.63
- Translates into a reduction of 107 days in trial length, or 22%



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The effects persist



Long-term impact

Elevating to 30% reduction in time to disposition over four years

	Time to Disposition	Commercial Cases Filed Per Day Per Court
OnePager * Post	-244.8*	0.27
6	(135.4)	(0.17)
OnePager CUC * Post	-322.4*	0.41* [*]
—	(176.5)	(0.20)
Court FE	Yes	Yes
Day FE	Yes	Yes
Control Group mean	1103.6	0.61
SD	1481.6	2.36
Observations	183068	62883

along with an increase in access to justice

No adverse impacts of increased speed on proxies for quality

	(1)	(2)	(3)	(4)
	Judgement	Cases	Laws	Number
	Length	in text	in text	citations
OnePager * February 2019	-2.75	-0.87	0.23	-0.01
	(160.75)	(0.66)	(0.55)	(0.09)
OnePager CUC * February 2019	-38.67	-0.07	0.06	-0.10
	(179.62)	(0.82)	(0.54)	(0.10)
OnePager * March 2019	194.00	0.09	0.32	0.05
	(142.12)	(0.38)	(0.50)	(0.05)
OnePager CUC * March 2019	107.30	0.54	0.67	0.22
	(179.59)	(0.52)	(0.60)	(0.25)
OnePager * April 2019	186.91	0.73	0.56	0.13*
	(193.18)	(0.68)	(0.73)	(0.07)
OnePager CUC * April 2019	-29.20	0.89	0.49	-0.07
	(229.49)	(0.60)	(0.82)	(0.09)
OnePager * May 2019	-4.81	-0.76	0.51	0.08
	(221.05)	(0.67)	(0.69)	(0.07)
OnePager CUC * May 2019	-92.43	0.17	0.86	-0.11
	(236.63)	(0.78)	(0.80)	(0.09)
OnePager * After June 2019	143.04	-0.04	0.36	0.08
	(151.46)	(0.75)	(0.69)	(0.07)
OnePager CUC * After June 2019	70.80	0.82	0.07	-0.05
	(194.39)	(0.87)	(0.66)	(0.09)
OnePager * Month Before	-4.36	0.24	-0.26	0.08
	(172.62)	(0.45)	(0.72)	(0.07)
OnePager CUC * Month Before	206.14	1.45**	0.35	0.14
	(194.22)	(0.61)	(0.68)	(0.14)
Observations	137,376	137,376	137,376	137,231
R-squared	0.111	0.141	0.126	0.034
Mean Dep Var	2023	3.273	5.128	1.350
(SD)	2643	6.558	13.51	12.82

Speed of Justice & Citizen Satisfaction

What suggestions do you have for improving court facilities and services?

	(1)	(2)	(3)	(4)
	Judge	Judge led	Suggestion	Suggestion
	neutral	proceedings well	Speed	Quality
OnePager * 2019	0.04	0.00	-0.06* (0.03)	-0.06***
OnePager_CUC * 2019	-0.09	-0.04	-0.04	-0.05***
OnePager * 2015	(0.07)	0.33	-0.05	0.01
OnePager_CUC * 2015	(0.27)	(0.32)	(0.03)	(0.04)
	0.26	0.31	-0.00	0.02
	(0.26)	(0.30)	(0.03)	(0.04)
Observations	12,612	13,847	15,199	15,199
R-squared	0.875	0.903	0.227	0.176

We find a reduction in complaints about speed and quality.

What is the long-term impact on trust?

Trust courts						
	All	Likely	Not Likely			
		user	user			
0	0.00*	16 27**	4.67			
OnePager * Wave 2	9.99*	10.37**	4.07			
0 0 000 000 0	(5.34)	(0.35)	(0.55)			
OnePager_CUC * Wave 2	4.41	3.28	5.31			
	(5.02)	(5.65)	(7.04)			
OnePager * Wave 1	4.45	4.94	3.48			
	(5.89)	(6.66)	(6.43)			
OnePager CUC * Wave 1	1.33	-1.86	4.98			
_	(6.42)	(6.82)	(7.27)			
OnePager * Before	7.41	9.34	6.37			
	(6.69)	(7.60)	(7.25)			
OnePager CUC * Before	1.94	-1.79	5.93			
	(6.19)	(7.29)	(6.87)			
Observations	9.315	4,791	4,484			
County fixed effects	YES	YES	YES			
Time FF	YES	YES	YES			
Mean control group	55 78	54 50	57.62			
	21 16	34.50	21.22			
SD control group	31.10	31	31.33			

• Afrobarometer survey: "How much do you trust Courts of law?" (0=Not at all, 1=Just a little, 2=Somewhat, 3=A lot).

Speed of Justice & Economic Outcomes (VAT, KIHBS)

Kenya Continuous Household Survey measures wages, industry, contracts



Wages of individuals in the county is associated with proportion of treated court stations in a county

Contract Intensity



The effects are larger in industries that are contract-intensive (i.e., complex input mix and reliance on contract enforcement)

Increase in Formal Contracts

Robust to different trimming of the wages, or using the log of wages, or using other measures of wage

	(1)	(2)	(3)	(4)	(5)	(6)
	VVage	VVage Trim 3 sd	Log Wage	Iotal Gross Pay	Extensive	Written
		THIL 5 50		T dy	Wargin	contract
%OnePager*Post*CI	61.61	63.25	0.37	59.99	0.022	0.06**
	(46.95)	(45.94)	(0.32)	(59.51)	(0.033)	(0.03)
%OnePagerCUC*Post*CI	76.18**	74.91**	0.33*	110.21*	0.005	0.06**
	(34.96)	(35.45)	(0.18)	(57.14)	(0.026)	(0.03)
%OnePager*Post	52.40	45.80	0.26	69.39	0.016	0.02
	(36.93)	(37.56)	(0.35)	(64.07)	(0.037)	(0.02)
%OnePagerCUC*Post	106.88**	103.29**	0.55	173.95**	-0.008	0.04
	(44.29)	(44.23)	(0.35)	(67.44)	(0.029)	(0.02)
Observations	6,857	6,827	6,857	3,574	34,887	34,154
County fixed effects	YES	YES	YES	YES	YES	YES
Quarter FE	YES	YES	YES	YES	YES	YES
CI	YES	YES	YES	YES	YES	YES
Mean control group	261	261	8.225	436.4	0.0921	0.143
SD control group	319.3	319.3	1.819	462.4	0.289	0.350

Individuals in the KCHSP are asked whether their labor contract is a written contract, a verbal agreement, an implied contract, or not a contract. We find **more written contracts** after the reform, which is indicative of citizens feeling more confident asking for contracts. (Kenyan Employment Act)

AEARCTR-0006228, Data Science for Justice: Evidence from a Nationwide Randomized Experiment in Kenya

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	(1)	(2)	(2)	(4)	(5)	(6)
	(1) Wage	(2) Wage	Log Wage	Total Gross	Extensive	Written
	wage	Trim 2 cd	LOg Wage	Day Pay	Margin	Contract
		THIL 3 SU		Fay	wargin	Contract
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Can digital platforms offering free legal information improve justice systems?

"bring knowledge of the law to the common people"

Keyword searches for automatic determination of most relevant clauses and judgments



Figure: Roll Out Years for High Court Websites (top) and Kanoon (bottom)

Today, it is a "first-stop" for lawyers, 6 min per page, 2.9 M search queries and 1.5 M sessions per month
Event study analysis of firm financials

 $Y_{cfst} = \alpha + \sum_{j=2}^{4} \beta_j (lag_j)_{cfst} + \sum_{k=1}^{4} \gamma_k (lead_k)_{cfst} + \mu_s + \delta_f + \lambda_t + \epsilon_{cfst}$

Firms with at least one case

General equilibrium



Sizeable impacts on assets and reduction of bad debt reinforce the findings of a 12% increase in employment in an RCT of free legal information to South African firms. (Bertrand and Crepon 2021)

Highlight the potential for open source / open access tools to be transformative for development

Impact of Free Legal Search on Rule of Law

WHAT IS THE IMPACT OF ACCESS TO JUSTICE?

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WHAT IS THE IMPACT OF ACCESS TO JUSTICE?

Access to Civil Justice

reduces homelessness



45% of "at risk" or currently homeless individuals were prevented from becoming homeless

What Role Does Access to Civil Justice Play in Reducing Homelessness? Evidence from Open Door Legal

See also NYC: Collison, Humphries, Kestelman, Nelson, Van Dyk, Waldinger 2024

Court Building

In 2012, Kenya began one of the largest court construction programs on record



Half had exogenous delays in construction

Court Building

Completed courts experienced 60% more cases filed per day



	(1)	(2)	(3)	(4)	(5)
	Civil	Succession	Commercial	Criminal	Property
Completed - LR	0.72**	0.68***	0.14**	2.10	0.28*
	(0.31)	(0.22)	(0.054)	(1.34)	(0.16)
Completed - SR	0.53***	0.35**	0.081**	0.83*	0.12
	(0.18)	(0.15)	(0.039)	(0.42)	(0.097)
Completed - Bef	0.22	0.17	0.042*	0.27	0.12
	(0.23)	(0.19)	(0.025)	(0.35)	(0.087)
Control	1.09	0.32	0.065	3.33	0.54
Obs.	33602	33602	33602	33602	33602

▶ Other type of cases

Jump to Economic Effects

- Succession: Official land transfer in Kenya requires court cases; often incomplete, limits collateral use.
- Commercial: Contracts, debts, and property rights influences broader economic activities and security.
- Property-related crimes see increased filings, link against expropriation and property damage.

Court Performance

Completed courts reduced case delay by 25%

	(1)	(2)	(3)
	Time to	Number	Time to
	Disposition	Judges	Disposition
CompletedCourt ¹⁺	-119.2*	0.48***	-140.5**
	(59.9)	(0.13)	(58.9)
CompletedCourt ⁰	-13.5	0.13	-19.4
	(52.1)	(0.15)	(49.7)
$CompletedCourt^{-1}$	-17.6	0.19	-22.6
	(50.3)	(0.15)	(53.0)
Number Judges			38.3**
			(16.6)
Control Group mean	483.6	1.92	483.6
Observations	125245	33602	125245

• Modern courtrooms, registries, waiting areas, and accessibility features

Effects On Quality of Decisions and Cases

	(1)	(2)	(3)
	Number Filed	Number Filed	Number
	Civil Appeals	Criminal Appeals	Cases Dismissed
CompletedCourt ¹⁺	-0.24	0.096	0.065
	(0.18)	(0.17)	(0.46)
CompletedCourt ⁰	-0.14	0.062	0.12
	(0.099)	(0.12)	(0.41)
CompletedCourt ⁻¹	-0.18	-0.16*	-0.14
	(0.12)	(0.094)	(0.34)
Control Group mean	0.31	0.44	1.03
Observations	33602	33602	33602

- no increase in appeals, either civil or criminal
- no increase in summary dismissals/struck out

Impact of Completed Courts

Completed courts increased court satisfaction



Effect on Access to Justice

	(1)
	Primary
	Education
	Parties
Completed Court	0.16**
	(0.07)
Observations	1,519
Year FE	YES
Court FE	YES
Mean Control Group	0.42
(SD)	0.49

42 ⇒ 58%, much more in line with Kenya's average
Transforms the courts to being nationally representative

	(1)	(2)	(3)	(4)
	Perception Courts	Investment	Investment	Investment
		All firms	Contract	Not Contract
			Intensive	Intensive
Completed court * 2018	0.23*	67.16*	158.50***	7.52
	(0.13)	(36.85)	(60.55)	(50.68)
Completed court	0.14	-7.63	-9.42	-6.83
	(0.10)	(8.93)	(11.23)	(11.77)
Observations	1,348	566	254	306
Year FE	YES	YES	YES	YES
Mean Dep Var	2.237	178.8	171.2	189.3
(SD)	0.964	859.3	1094	604.2

- results consistent with court building being well known by firms
- 37% increase in investment

Firm Investment

Increased investment by firms by 37%

especially in contract intensive industries



Effects of Court Completed on Capital Stock per Worker

• a total added investment of USD 100 million, more than double the costs of the program (USD 45.5 million)

Effects of Court Completion on Property Rights

Completed courts increased property ownership by 5%

	(1) Own Dwelling?
Completed Court	0.035** (0.015)
Control Group mean	0.71
Observations	29082
County FE	YES
Year FE	YES

Building Courts: Effects on Access to Justice and Economic Development

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Building Courts: Effects on Access to Justice and Economic Development

WE SEE THAT COURT SPEED MATTERS

Court Speed Matters

Transferred cases result in Judge changes



that increase case duration by 30%

	Days in court	Disposed within 1 year	Number of Hearings	Duration of Hearings
Judge changed	169*	-0.24**	3.1*	83***
	(93)	(.11)	(1.8)	(25)
Mean dep. var.	503	0.47	8.1	234
Observations	601540	601775	600268	397902
Month FE	Y	Y	Y	Y
F-test p-value	.12	.063	.085	.049

WHAT IS THE IMPACT OF DELAY ON LITIGANTS' OUTCOMES?

Firms randomly assigned to 1σ faster panels



Testing empirically the identification assumptions:

 Tribunal assignment matters for case duration: there is a steep positive correlation between tribunal speed and case duration (blue line)

 Tribunal assignment is random: there is no correlation between duration predicted by baseline case characteristics and tribunal speed (green dotted line)

Increase productivity by 10%

	Log Sales				
	t-1	t0	t+1		
Tribunal Speed	-0.008	0.049	0.099***		
	(0.025)	(0.034)	(0.034)		
1st Stage F-stat	41	41	41		
Y mean (level)	9.401	9.053	8.735		

How to increase court effectiveness?

Court Speed Matters

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How to increase court effectiveness?

Judges respond to productivity quotas



many case types get extra points if case is older than 5 years

Dynamic Incentives in Indian Courts

Judges respond to productivity quotas resolving cases hastily at the end of month

Impact of Judicial Productivity Quotas on Firm Outcomes in Croatia





Cases Closed by the days of the month

% Appeals by Case Closing Date

Observe: Judges close more cases towards end of the month

- **RDD:** Cases decided at end of month are more likely to be appealed
- RDD: Respondent firms have worse outcomes when their cases are decided at end of month





but hastened decisions are more likely to be appealed and adversely impact firms

IS THERE A SMOOTHER WAY?

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Is there a smoother way?

Dynamic Point Sytems?

Apply sharing economy principles of low transaction costs, coordination of information networks and better resource allocation and utilization.

Legal Uber App

The web app will display a dashboard interface that allows the supply side user (clerk or judge) to view case availability. Case priority can be determined by how long the case has been idle and in which region it exists. These factors can influence not only the prioritization of a case but also the reward that is offered for taking the case. Participants can volunteer into an incentive scheme that allows them to earn points as they complete the cases. These points can then be spent on various rewards like access to interns, working from home allowance, flexible scheduling, and public recognition. Judges and clerks could also share schedules and professional details like their location and expertise with the system which can assist in determining their suitability for the platform.



Improve performance in congested courts by balancing workload across courts, without incurring cost of hiring new staff.

Recommending Mediators to Cases based on Value-Added?

Mediation App National * Find a Mediator Courts

	Mediator	Agreements (%)	Number of Cases Handled	Avg. Case Duration (days)	Current Caseload (all types)	email
.ourt:	Peter Mbugua Kiiru					prikiru@gmail.com
MILIMANI *	Powel Malmba					powellmaimba@gmail.com
	Hon, Morris Dzoro			50		godeprwa@gmail.com
Case Type:	Aasif Yusuf Karim	100		94		karim@aristocratskenya.com
CIVIL MATTER A	Lucia Quadros	100		34		quadros.lucia@gmail.com
	Pamela Auma Onditi	100		85		onditip@gmail.com
case_type	Samuel Muthil Mwea	100		14		undesam7148yahoo.com
CIVIL MATTER	Charity Kaari Kanampio	100		32		charitykanampio@gmail.com
CONSTITUTIONAL MATTERS/HUMAN	Evertyne Akinyi Owuor					evaowopo@gmail.com
RIGHTS	Raphael Mwani	100		38		raphaelmwani@gmail.com
CUSTODY & MAINTENANCE (CHILDREN)	Tabitha Wangari Wairagu	50		34		twanwau@yahoo.com
DIVORCE & SEPARATION	Geoffrey K Njerga					gnjenga2013@gmail.com
EMPLOYMENT AND LABOR CASE	Jedida N. Munyiri					jedidamunyiri@gmail.com
ENVIRONMENT & LAND MATTER	Dr. Samson Muchelule			183		smuchelule@gmail.com
	Geoffrey Njenga			82		gnjenga2013@gmail.com
	Ambrose Jebiwott Ngeny Boit					boitrose123@gmail.com
	Jane Njeri Onyango					info@njerionyangoadvocates.com
	Maina Migwi					suluhumediation@gmail.com
	Fackson Wainaina Kagwe					facksonkagwe@gmail.com
	Lucy Wangari Muhiu					muhiulucy4@gmail.com
	Nerrwei Mogere Atemba					nemwel@yahoo.com
	Sabina Kavutha Mutisya					smtisya@cuea.edu/mutisyale@hotmail.com
	Jemima Wanza Keli					jemimah.keli@gmail.com
	Tabitha K. Rutere					mapyourlife2015@gmail.com
	Njoki Kahiga					kinjokahiga@yahoo.com
	Arthur Konye Igeria					arthur.jgeria@attorneysafrica.com
	Christine Mwikali Kipsang					cmkadvocates@econet.co.ke
	Rosemin Bhanji					roseminb268gmail.com
	Wilfred A. Mutubwa					willy@lubullah.co.ke
	Edwin Ayanga Apacha					apachaedwin@gmail.com
	Stephen Biko Adera					info@aderalaw.co.ke
	Andrew Waruhiu					waruhlu@outlook.com
	Chacha Lucas Matiko					chachaclinic@gmail.com
	Agnes Mueni Kioko					amuenikioko@gmail.com
	Dr. Margaret Nthenya Nganu					margaretreganu@gmail.com
						njeri@njerigacheruadvocates.com
	Jackson Macharia Githu					jmgadvocates@gmail.com
	Raphael Shitakha Mwani					raphaelmwani@gmail.com
	Kennedy Kitonga	100	1	49	•	kankitonga@gmail.com

To do so, we need data

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	Hon, Morris Dzoro					godepewa@gmail.com
Case Type:	Aasif Yusuf Karim					karim@aristocratskenya.com
CIVIL MATTER .	Lucia Quadros					quadros lucia@gmail.com
	Pamela Auma Onditi					onditip@gnail.com
case_type	Samuel Muthii Mwea					unclesam7148yahoo.com
CIVILMATTER	Charity Kaari Kanampio					charitykanampio@gmail.com
CONSTITUTIONAL MATTERS / HUMAN	Evertyne Akinyi Owuor					evaowopo@gmail.com
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	Geoffrey Njerga					gnjenga2013@gmail.com
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	Maina Migwi					suluhumediation@gmail.com
	Fackson Wainaina Kagwe					facksonkagwe@gmail.com
	Lucy Wangari Muhiu					muhiulucy4@gmail.com
	Nerrwei Mogere Atemba					nemwei@yahoo.com
	Sabina Kavutha Mutisya					smtisya@cuea.edu/mutisyak@hotmail.com
	Jemima Wanza Keli					jemimah.keli@gmail.com
	Tabitha K. Rutere					mapyourlife2015@gmail.com
	Njoki Kahiga					kinjokahiga@yahoo.com
	Arthur Konye Igeria					arthurigerla@attorneysafrica.com
	Christine Mwikali Kipsang					cmkadvocates@econet.co.ke
	Rosemin Bhanji					roseminb26@gmail.com
	Wilfred A. Mutubwa					willy@lubullah.co.ke
	Edwin Ayanga Apacha					apachaedwin@gmail.com
	Stephen Biko Adera					info@aderalaw.co.ke
	Andrew Waruhiu					waruhiu@outlook.com
	Chacha Lucas Matiko					chachaclinic@gmail.com
	Agnes Mueni Kioko					amuenikioko@gmail.com
	Dr. Margaret Nthenya Nganu					margaretreanu@gmail.com
	Eunice Njeri	100		48		njeri@njerigacheruadvocates.com
	Jackson Macharia Githu					jmgadvocates@gmail.com
	Raphael Shitakha Mwani					raphaelmwani@gmail.com
	Kennedy Kitorga	100	1	49		kankitorga@gmail.com

Open source decision support

Before: excel spreadsheets

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After: decision dashboards



and harmonized data-entry

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Harmonized data and dashboards

increased speed in appointments



Observational Impact

Faster mediator appointment

reduced case delay without adverse effects





AEARCTR-0007699, The Impact of Case Management on Court-Annexed Mediation in Kenya

SEEING STATISTICS ABOUT THE SELF

Harmonized data and dashboards

increased speed in appointments



Observational Impact

Faster mediator appointment

reduced case delay without adverse effects





AEARCTR-0007699, The Impact of Case Management on Court-Annexed Mediation in Kenya

SEEING STATISTICS ABOUT THE SELF

Dashboard RCT improved case outcomes

increased settlement rates

Improving the Quality of Legal Aid: Tech-Enabled Mediation in Peru

Research design: Randomized controlled trial across 80 legal stations in Peru

- Treatment: Conciliator App to self-assess
 performance indicators
- · Control: No access

App increases agreement rate by 0.5 standard deviations.

RCT 1.2: Coaching or Vertical accountability

RCT 2: Reddit forum using Netflix recommendation system



Duration

AEARCTR-0008607, Improving the Quality of Legal Aid, Rev Law & Econ R&R

treat

active user

Dashboard RCT improved judicial performance

increased case clearance rates

Information Provision and Court Performance: Experimental Evidence from Chile

Research design: RCT across 55 court stations

- Simple dashboards alleviate the impacts of limited information.
- Courts adjust their decisions and improve court efficiency. Email promotion and feedback increases the timely resolution rate by 0.2 and 0.5 standard deviations, respectively, and hearing programming by 0.7 and 1.3 standard deviations, while they decrease the realized hearings by -1.3 and -1.0 standard deviations for those treated.





simple e-justice interventions enhance judicial state capacity AEARCTR-0005512, Information Provision and Court Performance: Experimental Evidence from Chile

What about e-courts?

Dashboard RCT improved judicial performance

increased case clearance rates

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What about e-courts?

What is the Impact of E-Justice?

E-filing reduced case duration and increased access to justice,

particularly for smaller parties

Peru & Chile Improving the Performance of Justice Services (P162833, P173860)

Question: Can technological innovations improve the performance of courts and the overall wellbeing of litigants?



Key Feature : Electronic processing is a common policy intervention; covid accelerates development of e-justice solutions

Impact of e-Access to Justice: Evidence from Chile

WHAT ABOUT E-COURTS?

What is the Impact of E-Justice?

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Impact of e-Access to Justice: Evidence from Chile

WHAT ABOUT E-COURTS?

E-Justice during covid: Whatsapp



for Q&A with courts

video and audio also enabled

E-Justice during covid: Whatsapp



for Q&A with courts

video and audio also enabled

.. Receivers are given text to copy and paste (chatbots/humans?)

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		۲	0	Terminada	Resolución	Archivar	03-12-2007
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		۲		Terminada	Escrito	Sin referencia	24-10-2007
		۲	0	Sentencio	Resolución	Oficio Registro Civil	06-09-2007
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		9		Sentencio	Escrito	Sin referencia	31-07-2007
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		۲	0	Sentencio	Actuación	Resumen	12-05-2007
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Buenas tardes mi nombre es	Johanna Sarita Castillo Zambrano, ¿en que lo puedo ayudar?	۲	0	Sentencio	Actuación	cumplase 04/05/07	07-05-2007
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 Cómo están 		۲	0	Sentencio	Resolución	Oficio Resumen	22-02-2007
		۲	0	Audiencia de Juício	Sentencia	Dictación de sentencia	01-02-2007

documents are linked

.. Receivers are given text to copy and paste (chatbots/humans?)

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		۲	0	Terminada	Resolución	Archivar	03-12-2007
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		۲		Terminada	Escrito	Sin referencia	24-10-2007
		۲	0	Sentencio	Resolución	Oficio Registro Civil	06-09-2007
		۲	0	Sentencio	Actuación	Ejecutoria	06-09-2007
				Sentencia	Escrito	Sin referencia	31-07-2007
		C	0	Sentencia	Resolución	Aprobacion Sentencia Corte	31-07-2007
		۲	0	Sentencia	Resolución	Oficio Consulto Conte	14-05-2007
		۲	0	Sentencia	Actuación	Resumen	12-05-2007
		۲	0	Sentencia	Actuación	Dotificación 04/05/07	07-05-2007
Buenas tardes mi nombr	e es Johanna Sarita Castillo Zambrano, ¿en que lo puedo ayudar?	۲	0	Sentencia	Actuación	cúmplase 04/05/07	07-05-2007
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Cómo están		۲	0	Sentencia	Resolución	Oficio Resumen	22-02-2007
		(3)	0	Audiencia de Juício	Sentencia	Dictoción de sentencia	01-02-2007

documents are linked

Cases are linked across calls

.. and into the courts (DIGITAL INTEROPERABILITY)

12	Canal Digital - Juzgado De Letras Y Garantia De Mulchen			R D B
	← Volver al listado			
	Historia	Participantes	A	
	poblo perez II3450	A pablo perez	Informacón del Usuario	
	2 sepandes	Johanna Sarita Castillo Zambrano	RUN Fecha Atención 6.1877814-9 28-08-2020 13:34:50 Nombre Tipo	
	- O Santana Sarika Castilio Zambrano (3343) Azensio eceptode por Johanna Saria Castilio Zambrano	Duración	pablo perez Whatsapp Teléfono	
	Tergundes	Espera: 00:00:02	964335678 ®	
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	- C Sohanna Sarka Castilla Zambrano (U369) Lievo algunos minutos esperando su respuesto, terminaré la atención			
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FACILITATING DOWNSTREAM ANALYSIS ON CONSEQUENCES
Cases are linked across calls

.. and into the courts (DIGITAL INTEROPERABILITY)

12	Canal Digital - Juzgado De Letras Y Garantia De Mulchen			R D B
	← Volver al listado			
	Historia	Participantes	A	
	poblo perez II3450	A pablo perez	Informacón del Usuario	
	2 sepandes	Johanna Sarita Castillo Zambrano	RUN Fecha Atención 6.1877814-9 28-08-2020 13:34:50 Nombre Tipo	
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۲	2 segundos			

FACILITATING DOWNSTREAM ANALYSIS ON CONSEQUENCES

40% of inquiries were gender-related

Rolled out nationally (and advertised on Facebook)



to improve speed of justice

Impact of Online Lok Adalats on Judicial Efficiency

With SAMA

Context

- A 2004 study in the US demonstrates that Alternative Dispute Resolution approaches reduced the number of trials (Stipanowich, 2004). We extend this hypothesis to Online Dispute Resolution with the aim to measure its impact on justice outcomes and judicial efficiency.
- This workstream seeks to deploy the technologies developed by Sama to scale up mediation services to poorly served locations in partnership with various state legal service authorities across India.
- Chatbot and WhatsApp performs best and significantly improved settlement rate and fiscal recovery for the state.

Phase 1 Phas	e 2 PH	ase 3			Table 1	Regression rest	ilts		
Lok Adalat in September,	 In the next Lok Adalat, on 	 14th May, 2022, Sama will 		Total	Mean	Total	Mcan	Total	Mean
2021, Sama, in addition to	12th March, 2022, Sama,	be using IVR + WhatsApp		Duration	Duration	Action Count	Action Count	Page Count	Page Count
WhatsApp FAQS,	we randomize the 5.3	to resolve traffic violation	Chatbot	11.288	3.875	0.209	0.131	0.116	0.076
depended on a customer	million traffic violations	disputes		(11.48)	(6.43)	(0.40)	(0.30)	(0.06)	(0.05)
care helpline to resolve	across five treatment arms		IVR	10.518	6.694	1.006	0.850	0.062	0.020
1.1 million traffic violation	to determine their impact			(16.32)	(9.37)	(1.04)	(1.06)	(0.06)	(0.03)
disputes in Maharashtra.	on settlement rate.		IVR + Whatsapp	18.907	11.305	0.328	0.054	0.156**	0.080*
We transcribed 400 audio	 Five treatment arms were: 			(12.45)	(6.36)	(0.27)	(0.20)	(0.05)	(0.04)
nies from made over the	WhatsApp		Chatbot + Whatsapp	25.853	17.965	0.574*	0.384**	0.150**	0.113***
and ran Natural Language	WhatsApp+ IVR			(17.12)	(8.99)	(0.22)	(0.14)	(0.05)	(0.03)
Processing algorithms to	+IVR		claimamount	-0.009***	-0.005***	-0.000***	-0.000*	-0.000**	-0.000
form clusters of different	•IVR+ Chatbot			(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)
themes of questions.	Chatbot		Constant	289.371***	196.828***	12.334***	8.415***	2.040***	1.371***
These questions are added				(9.87)	(5.40)	(0.19)	(0.17)	(0.03)	(0.02)
to the previous set of FAQs	 Sama achieved a 		N	11694	11694	11694	11694	11694	11694
used by Sama to create an	settlement rate of 18%		R2	0.078	0.095	0.008	0.003	0.035	0.012
automated chatbot.	and recovered INK 710		F Statistic	13.61	17.51	16.23	12.36	6.54	4.70
	omon for the state.		1 = < 0.05 11 = < 0.01 111	< 0.001					
			p < 0.00, $p < 0.01$,	p < 0.001					

Chandra, Chen, Nagarathinam, Review of Law & Econ 2024

FROM WHATSAPP TO ZOOM TO ..

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Processing algorithms to	+IVR		claimamount	-0.009***	-0.005***	-0.000***	-0.000*	-0.000**	-0.000
form clusters of different	•IVR+ Chatbot			(0.00)	(0.00)	(0.00)	(0.00)	(0.00)	(0.00)
themes of questions.	Chatbot		Constant	289.371***	196.828***	12.334***	8.415***	2.040***	1.371***
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	omon for the state.		1 = < 0.05 11 = < 0.01 111	< 0.001					
			p < 0.00, $p < 0.01$,	p < 0.001					

Chandra, Chen, Nagarathinam, Review of Law & Econ 2024

FROM WHATSAPP TO ZOOM TO ..

Metaverse

Colombia court moves to metaverse to host hearing

By Isabel Woodford ~

February 24, 2023 11:08 PM GMT+1 · Updated 3 months ago



64 J.L. & Econ. 269 (2021) Racial Bias and in-Group Bias in Virtual Reality Courtrooms



Samantha Bielen Hasselt University Wim Marneffe Hasselt University Naci Mocan Louisiana State University

Abstract

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CAN WE PERSONALIZE DEBIASING TO THE LISTENER/VIEWER?

Metaverse

Colombia court moves to metaverse to host hearing

By Isabel Woodford ~

February 24, 2023 11:08 PM GMT+1 · Updated 3 months ago



64 J.L. & Econ. 269 (2021) Racial Bias and in-Group Bias in Virtual Reality Courtrooms

Racial Bias and In-Group Bias in Virtual Reality Courtrooms

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- Cognitive science and psychology suggests that humans have limited and imperfect reasoning capacities (Tversky and Kahneman 1986; Eyster 2019)
- Gambler's fallacy, mood, time of day, order, ...
 - highlight fragility of courts
 - \star "In a crowded immigration court, 7 minutes to decide a family's future" (Wash Post 2/2/14)
- Policy discussion tends to revolve around having AI replace humans or suggest the optimal decision
- Consider instead an incremental approach based on Enlightenment and Romantic ideals of the self: self-knowledge, self-expression

(Charles Taylor, Sources of the Self, 1989; The Ethics of Authenticity, 1992)

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Stage 1: Predicted Self

- In Stage 1, people use AI as a support tool, speeding up existing processes (for example, by prefilling forms)
 - ► An AI-based recommender system offers a decision-maker the best prediction of themselves, based on their previous decision-making, from a model using only legally relevant features X.

★ assess judges vs. their predicted self

- (1) Increase consistency across similar cases by offering the relevant reference points and cabining the influence of extraneous factors.
- (2) Seeing the predicted self leverages self-image motives of pro-social decision-makers (Benabou and Tirole 2011).
- (3) Deviating from defaults facilitates conscious deliberation.
- self-image (predicted self)

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Stage 2: Prediction of Error

- A deviation that is more likely to render an error (from a model using all available features X and W) can be accompanied by a nudge to "be more attentive" or spend more time to make a better decision.
 - ▶ (1) A nudge, instead of a checklist, might impose less bandwidth.
 - ▶ (2) Save time and energy to focus on novel, complex cases.
- self-improvement (nudges)

Stage 3: Explanations

- A decision-maker may want interpretable machine learning and request a reason for why the deviation may lead to mistakes.
 - (1) Stage 3 elevates the AI to the role of a more general coach, providing feedback on choices.
 - ► (2) The more people feel that their autonomy is protected and that they are in control of the conversation—able to choose when feedback is given—the better they respond to it. (West and Thorson 2018)
- self-understanding (why)

Stage 4: Dialogue

- Of course, it is always possible that the AI system's suggestion would not take into account some reliable private information that the decision-maker might have access to.
 - Where this happens, the AI system would be steering the decision-maker off course rather than correcting for their inconsistencies.
 - Therefore, a dialogue, encouraged between the decision-maker and the AI system, allowing for the AI to learn from the user as well.
- self-expression (autonomy)

Stage 5: Community of Experts

- Al brings in other people's decision histories and patterns, serving as a platform for a community of experts.
 - ► A decision-maker may want to access a community of experts by seeing what the algorithm predicts other to do.
 - This can be accessible as a dropdown menu, to seek advice from a particular decision-maker,
 - \star or as a statistical distribution to protect privacy.
- community of practice (self vs. others)

Stages 6+

Stage 6, train novices

- who tend to make more mistakes
- experts can input a preferred decision
- or use prediction if appealed
- Stage 7, open access for citizens
 - for transparency & accountability (Kenya)
 - social image (reputation sanctions in lieu of contracts)
- Stage 8, use feedback from dialogue stage as recommender system
 - with A|B testing to generate causal inference

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Randomization of cases already yields $\mathsf{A}|\mathsf{B}$ testing

Decisions are not random, but judges are randomly assigned



Data

• Chicago Judges Project (Sunstein et al. 2006; Heise and Sisk 2012; other smaller samples) 6000+ hand-coded cases in 26 polarized legal areas

Civil Rights	Property	Constitutional	Constitutional
sexual harassment	eminent domain	free speech	abortion
affirmative action	corporate veil piercing	campaign finance	Establishment Clause
sex discrimination	contracts	First Amendment	Free Exercise Clause
Title VII	environmental protection	Eleventh Amendment	capital punishment
desegregation	NEPA	standing	criminal appeals
gay rights	punitive damages	federalism	
disability rights	National Labor Review Board	FCC	

• Federal Judicial Center biographies

e.g., party, religion, race, gender, college, law school, graduate law degree, year of birth, ABA rating, wealth, appointed when President and Congress majority were from same party, appointed by president from opposing party, prior judiciary experience, prior law professor, prior government experience, previous U.S. attorney, previous asst U.S. attorney

Dissent is roughly half-driven by shared personal features.

What Matters, Chen, Cui, Shang, Zheng, NeurIPS 2016 (Machine Learning and the Law)

Biographies Predict Church-State Separation



Minority religion judges prefer separate church and state

The Political Economy of Beliefs

$$\begin{array}{l} Law_{ct} = \alpha_{ict} + \phi Z_{ct} + \gamma_1 X_{ict} + \gamma_2 W_{ct} + \eta_{ict} \mbox{ (machine learning step)} \\ Y_{ict} = \alpha_{ict} + \rho Law_{ct} + \beta_1 X_{ict} + \beta_2 W_{ct} + \varepsilon_{ict} \mbox{ (causal inference step)} \end{array}$$

Sparse Models and Methods for Optimal Instruments, Belloni, Chen, Chernuzhukov, Hansen, Econometrica 2012

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Impact of Environmental Decisions



Calibration plot

Rulings in favor of EPA regulations reduce air pollution

State Compliance with Abortion Jurisprudence



- Index of state laws (Blank et al. 1996)
 - (i) regulations requiring mandatory delay,
 - (ii) banning the use of Medicare payments to fund abortion,
 - (iii) requiring parental notification
- Immediately observed after 1 year
- Pro-choice precedent causes 18% smaller likelihood in *each* regulation in *each* state

Can Policies Affect Preferences, Scandinavian Journal of Economics R&R

Local vs. Precedential Impacts of Takings (Power)









 $Law_{ct} + LocalLaw_{zct}$

Growth Under the Shadow of Expropriation

Sexual Harassment Law Increases Female Labor Share

	β_{3}	Joint F
A. Add Circuit-Specific Trends	0.016	8.35
B. Drop θ_c, θ_t	0.016	8.17
C. Only 1 $[M_{ct-n} > 0]$, F_{ict}	0.017	8.08
D. Add $E(\frac{N_{ct}}{M_{ct}})$	0.016	8.31
E. Add State Fixed Effects	0.016	8.00
F. No CPS Weights	0.013	16.49
G. Add 2-year Lead	0.021	19.25
H. Drop 1 Circuit		
Circuit 1	0.015	6.57
Circuit 2	0.017	14.22
Circuit 3	0.016	13.81
Circuit 4	0.017	17.12
Circuit 5 (TX, LA, MS)	0.007	37.15
Circuit 6	0.017	6.61

Insiders, Outsiders, and Involuntary Unemployment

Free Speech and the First Amendment Social Science Research, R&R



See also Bhuller, Havnes, Leuven, Mogstad, ReStud 2013

Judicial Compliance to Circuit Precedents Intl Rev of Law & Econ, 2023



Timing of District Court cases and Circuit Court judgments for D.Nev.

Mapping the Geometry of Law Using Document Embeddings



Bhupatiraju, Chen, and Venkataramanan, European J Empirical Legal Studies 2024

Modularity and Extensibility (automating the Chicago Judges Project)

- District Cases \rightarrow
- District Judge Bio \rightarrow
- \bullet Circuit Case Appeal $1[M_{\rm ct}>0] \rightarrow$
- Circuit Judge Bio \rightarrow
- Circuit Case Decision $Law_{ct} \rightarrow$
- \bullet Precedential Effects (e.g., State Laws) \rightarrow
- Promulgation (e.g., News) \rightarrow
- Outcomes

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Learning Policy Levers

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	Campaign Finance	0.0%	0.0%	0.0%	0.0%	0.0%	55.6%		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%
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	Race Discrimination	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	75.4%		0.0%	0.0%	0.0%	0.0%
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correctly identifies 15 of 22 Chicago Judges Project areas

Learning Policy Levers

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Chicago Judges Project as training, classifies 35 out of 82 topics correctly in 5% sample

Impact of Environmental Decisions in India



Judges predicted to be Green cluster together

and affect verdicts
Environmental Litigation as Scrutiny



A Four Decade Analysis of Environmental Justice, Firms, and Pollution in India

Automated Impact Analysis?

locate the nearest past cases, assignment of judges to those cases, and predict their rulings to identify the consequences of decisions

- 1. Identifying the nearest cases
- 2. Fast decision classification
- 3. Document embedding
- 4. Judge embedding

Deep IV in Law, Chen, Huang, Wang, NeurIPS 2019 (CausaIML), CUP

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India Law platform is a data discovery and interactive tool for researchers, judges, and policymakers. There are two essential features of this platform.			
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Second, it allows the user to analyse the effects of rulings on downstream outcomes. A dropdown menu offers available outcomes in the platform so that the user can specify the causal outcome of interest. To do this causal analysis, the platform first opalesces the nearby past cases to a given case. Then it uses the identity of the judges assigned in those cases as a historical natural experiment

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Chen, Chen, and Lewis; NeurIPS 2020 (ML for Policy)

Learning Policy Levers

Automated Fact-Value Distinction, Cao, Ash, Chen, EJLE

Does Dicta Matter

Automated Impact Analysis?

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Deep IV in Law, Chen, Huang, Wang, NeurIPS 2019 (CausaIML), CUP

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Chen, Chen, and Lewis; NeurIPS 2020 (ML for Policy)

Training Public Officials

Learning Policy Levers

Automated Fact-Value Distinction, Cao, Ash, Chen, EJLE

Does Dicta Matter

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